

LOUISE G/AC/MOZZA
4501 TANZAVE SPR
VISTA CA 92081
Phone: (760) 758-5388

STATUS: **CLOSED BY QA** ☒ **Updated 6/20/00** BY: VESTAL JAMES

Call Back/Followup Date: **6/19/00** BY: FULTON, CHAD

Product/Quantity: **19 pks (2 are partial) / Doral Lights 85 Menthol SP**

Complaint: **Analysis Request/ Con. says cigs have a "metallic taste" 6/20/00**

Product/Quantity: **6/19/00** BY: VESTAL JAMES
00-121

Note: 17 unopened and 1 opened pack produced 2/2/00. 1 opened pack produced 8/17/98. No significant differences were found upon analysis of the returned product produced 2/2/00 versus comparable Doral Light Menthol 85 control cigarettes. The product produced 8/17/98 was previously opened and could not be smoked by the Triage Team, but could have had an unusual taste because of its age. (VGAWL 6/20/00) ☐