

Powell, John

From: Snyder, Lindsay D.
Sent: Thursday, August 12, 1999 10:29 AM
To: Powell, John
Subject: RE: complaint

JOHN. I HAVE SUSAN BAKER PULLING THIS RECORD TO CONFIRM THE INFORMATION IN THIS E-MAIL. WE NEVER RECORD PHONE NUMBERS, SOCIAL SECURITY NUMBERS, OR ANY INFO SUCH AS THAT ON THE FORMS. THE FORMS THAT ARE DISCARDED ONLY CONTAIN THE BRAND INFORMATION, SIGNATURE, AND AN OCCASIONAL ADDRESS CHANGE. ALL OTHER INFO IS CAPTURED IN THE CAMERA AND STORED ELECTRONICALLY. I WILL KEEP YOU INFORMED AS THINGS DEVELOPE. THANKS! LINDSAY.

-----Original Message-----

From: Powell, John
Sent: Thursday, August 12, 1999 8:51 AM
To: Snyder, Lindsay D.
Subject: RE: complaint

This ain't good - I would be pissed off too!

-----Original Message-----

From: Snyder, Lindsay D.
Sent: Wednesday, August 11, 1999 5:55 PM
To: Parrinello, Vince (Group3)
Cc: Powell, John
Subject: FW: complaint

AS WE DISCUSSED WE MUST DISTROY THE YELLOW AND WHITE COPIES OF THE CONVERSION FORMS AT THE TRUCK.THEY SHOULD BE TORN, AND TIED UP IN DARK GARBAGE BAGS! THANKS! LINDSAY

-----Original Message-----

From: Green, Sylvia
Sent: Wednesday, August 11, 1999 4:45 PM
To: Snyder, Lindsay D.; Powell, John
Subject: FW: complaint

Lindsay & John,

We need to respond to this ASAP. I'm not sure what your policy is at Cup events. I For Festivals and SFX, we take all yellow and white copies that are turned in, which sometimes include names, addresses and signatures, and discard them / shred them, etc. away from the event.

I did not think the name gen cards had DL#'s or SS#'s on them? Ours do not.

Let me know if there is something else that you want me to do and that you will take care of responding to her.

Thanks, Sylvia

-----Original Message-----

From: Smokers Rights
Sent: Wednesday, August 11, 1999 4:14 PM
To: Green, Sylvia
Subject: FW: complaint

-----Original Message-----

From: Donna Lambert [SMTP:texas@ncweb.com]
Sent: Thursday, August 05, 1999 4:44 AM
To: Smokers Rights
Subject: complaint

To whom it may concern:

I am sending this e-mail to this address because I couldn't find an e-mail address other than this one to contact you. I prefer to use e-mail due to the fact that I am a busy person and do not have time to explain it over the phone but yet didn't want to us the mail because I wanted a quicker response to my complaint. I am writting in regards to July 25th 1999. On July 25th I was at the Pocono's Raceway in Pocono's