
From: Marlatt, Susan B
To: Ratliff, Bill; Harper, Karen; Stewart, Cathy
Sent: 6/3/2008 7:52:19 PM
Subject: RE: GRAMERCY PARK MEDICAL

We spoke to them on May 9th, he just has not returned our calls in the last 3 weeks.

From: Ratliff, Bill
Sent: Tuesday, June 03, 2008 1:57 PM
To: Marlatt, Susan B; Harper, Karen; Stewart, Cathy
Subject: RE: GRAMERCY PARK MEDICAL

Susan, thank you for the insight; however, being unable to contact them for six months and the product being methadone, in our opinion would place it in the suspicious category. If they were just late and had ask for more time would be a much different circumstance. Being unable to contact the person that is responsible for payment for six months, in my opinion, places it in the suspicious category. We will report the matter to DEA and talk with them about the circumstances. DEA is now holding us responsible and I think we would have a difficult time defending this customer.

Bill Ratliff
Director of Security
Covidien
314-654-8112
24 hours 314-654-1600
bill.ratliff@covidien.com

From: Marlatt, Susan B
Sent: June 03, 2008 1:44 PM
To: Harper, Karen; Stewart, Cathy
Cc: Ratliff, Bill
Subject: RE: GRAMERCY PARK MEDICAL

A methadone clinic delinquent from a January invoice and it is now June, is definitely not the norm, however, happens to a few cash-poor clinics. We may have 5 to 10 clinics that owe up to 6 months worth of invoices. (In years past, this would be 30 clinics.) We have really worked hard to reign them in to our payment terms, however, we will unfortunately have a few that seem to linger. We will hold any new order on this clinic because of their past dues + we are not able to get in touch with the correct person regarding payment.

I personally would not think this as a suspicious order. They only purchase Methadone.

Sue

From: Harper, Karen
Sent: Tuesday, June 03, 2008 1:32 PM
To: Stewart, Cathy
Cc: Ratliff, Bill; Marlatt, Susan B
Subject: RE: GRAMERCY PARK MEDICAL

Cathy,

Gramercy Park Medical's circumstances of being delinquent since January and being unavailable for contact definitely puts this account into the Suspicious Order Category, DO NOT SHIP until further review by Security/DEA Compliance (even if the customer remits the past due amount).

Please provide additional detail in terms of what product(s) the customer last ordered.
Also, we request you notify the appropriate business contacts of this investigation and current consideration being given regarding reporting the matter to DEA as part of the Suspicious Order Monitoring Program.

Thank you,

Karen Harper
Manager, DEA Compliance
Covidien
Mallinckrodt Pharmaceutical Products
3600 North Second Street
St. Louis, MO 63147
USA

Telephone (office) (314) 654-1868
Telephone (24/7 access) (314) 654-1600
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karen.harper@covidien.com

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From: Stewart, Cathy
Sent: May 29, 2008 10:12 AM
To: Harper, Karen
Subject: FW: GRAMERCY PARK MEDICAL
Importance: High

Help give me some guidance.....do you want information like this for evaluation as well?

Best Regards,
Cathy Stewart, CPIM
Manager, Dosage Customer Service
Covidien / Mallinckrodt Pharmaceuticals
675 McDonnell Blvd, 10-4-S
Hazelwood, Mo. 63042
Phone: 314-654-1921
Fax: 314-654-6511
Cell: 314-578-2403
Cathy.Stewart@Covidien.Com

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From: Gregory, Connie J
Sent: Thursday, May 29, 2008 8:13 AM
To: Rehkop, Brenda D
Cc: Stewart, Cathy; Marlatt, Susan B; Perry, Mike J
Subject: GRAMERCY PARK MEDICAL
Importance: High

FYI:

Have left another message for Raymond (on his cell) to call be - informed him account was still on hold and the amount past due is now \$13,2280.00 and dates back to January. Unable to leave message at clinic office since mailbox is full and "he just stepped out".

Connie Gregory

Credit Analyst
Covidien/Mallinckrodt Inc.
800-664-8786, ext. 44034
314-654-9033, fax

*****New email address 7/03/07*****

Please do not change the name on your vendor AP file. Written communication is forthcoming.