

Message

From: Hillmer, William J [William.Hillmer@mallinckrodt.com]
Sent: 4/1/2014 6:07:24 PM
To: #MKG - Dos Prod - KADs (Brand) [MKG-Dos-Prod-CAMs-Brand@mallinckrodt.com]; Kelly, Shannon M [Shannon.Kelly@mallinckrodt.com]
CC: Killian, Todd D [Todd.Killian@mallinckrodt.com]
Subject: FW: ESI Xartemis XR Issue

All,

Not resolved yet but it is moving in the right direction. I know you are all fielding ESI questions so I wanted you to see the following email. I know Stacy has shared this with the RSDs as well.

As soon as I know more I will send an update.

Bill

William J Hillmer | Sr. Director Strategic Pricing & Contracting
Mallinckrodt Pharmaceuticals
675 McDonnell Blvd. | Hazelwood, MO 63042
M: 636.284.5119
william.hillmer@mallinckrodt.com | www.mallinckrodt.com

From: Hillmer, William J
Sent: Tuesday, April 01, 2014 11:56 AM
To: Killian, Todd D; Chick, Stacy A
Subject: ESI Xartemis XR Issue

Todd and Stacy,

I am making progress!

I just received the following from ESI:

Our drug administration team is aware of this issue and is actively working on resolving. There are internal IT issues that are being addressed and our senior staff is being updated regularly on the progress.

Based on this communication ESI has identified the issue and it has been elevated to a higher level for resolution. I have knocked on every door I can think of to get this resolved. I do believe we are now making progress. I will let you know as soon as I hear more.

Bill

William J Hillmer | Sr. Director Strategic Pricing & Contracting
Mallinckrodt Pharmaceuticals
675 McDonnell Blvd. | Hazelwood, MO 63042
M: 636.284.5119
william.hillmer@mallinckrodt.com | www.mallinckrodt.com

